

Remote Monitoring



SAN Services of MEN@NET: fast-acting, secure, high-performance



The advantages of a Storage Area Network (SAN) are obvious: Efficiency, flexibility, speed and above all disaster tolerance are key factors. Certainly, all network components should be compatible and communicate error-free with each other. The compatibility of different original equipment manufacturers (OEM) equipment is usually an issue before an upcoming expansion of the network. Nevertheless the performance of the SAN should be guaranteed, too. And that is where we come in.

The company specialises in network and performance management of high-speed data networks. We provide a comprehensive product portfolio for your SAN. We have developed our own monitoring software SAN RM and offer services, training, workshops as well as measurement and analysis equipment from popular vendors. Since 1999 we have been your reliable partner in this sector.

MEN@NET Remote Monitoring

Nowadays, high availability and failover of the IT in a company is a must. These functionalities are based on an optimal infrastructure of the entire IT, especially the SAN.



This requires smooth communication between hardware components from different manufacturers. Possible performance impact or errors in the infrastructure must be proactively recognised and avoided. If you have not implemented your own monitoring system in your IT landscape or if you want additional monitoring, MEN@NET is the right partner for you. With remote monitoring, your network is continuously monitored by our experts for a defined period.

The basis for information retrieval is our monitoring software SAN RM. Thanks to our many years of experience in SAN monitoring, we can configure MEN@NET remote monitoring according to your requirements. This gives you the opportunity to relieve your team in daily SAN operation. The collected data is analysed and evaluated. In case of a potential failure, we will inform you immediately to ensure proper operation. In case of acute disturbances we can support you immediately with our SAN troubleshooting.



Remote Monitoring



Using our proven SAN RM monitoring software, our experts remotely monitor your SAN environment. Manufacturer independent we analyse the information from the SAN, which you provide us regularly. In ildeal circumstances we have the possibility to continuously monitor the important data directly via remote access. This enables us to react immediately, especially in case of irregularities. Depending on the duration of the desired remote monitoring, the results of our observations and evaluations are documented at cyclical intervals and discussed with you.

Our Service - Your Benefit: MEN@NET Remote Monitoring in brief

- Reduction of the workload in daily SAN operation
- Monitoring your SAN infrastructure
- Remote access monitoring
- Use of monitoring software SAN RM
- Expert evaluation of the collected information
- Documentation of the results
- Technical discussion

Our services for high-speed data networks

	Health Check	Manufacturer-independent analysis of the SAN environment.
	Review Meetings	Workshops on a regular basis to stabilise the SAN.
O	Remote Monitoring	Continuous monitoring of the SAN by our experts.
	Troubleshooting	Immediate fault isolation of urgent SAN problems.
Q	Pre-Deployment	Proactive verification of technology changes in the SAN.
	Consulting	Individual consulting for questions about complex SAN and networks

We make performance happen ■ ■





